Return Merchandise Authorization (RMA) Request Form

Distributor Information:

Distributor Name: _____ Date: _____

Submitted By: _____ Branch Number: _____

Address: _____

City/State: _____ Zipcode: _____

Phone: _____ Email: _____

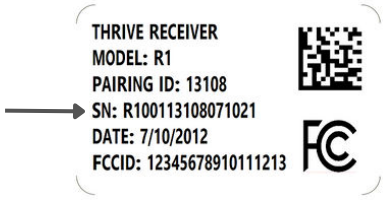
Select One: Replace Product ☐ Provide Credit ☐

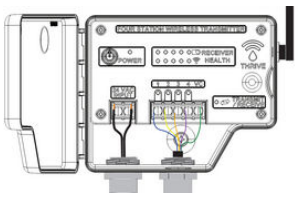
Reason For Return:

Product Information:

Provide the serial number for the unit(s):

Note: The product serial number can be found on either the Transmitter or Receiver. This is required so replacement product can be programmed to a matching frequency.





Serial number can be found in the bottom left corner of the Transmitter

No.	Transmitter Serial Number

Serial number can be found inside the batter cassette of the Receiver



No.	Receiver Serial Number

Please Send Completed Form to info@thrivesmartsystems.com